

Registered tourist accommodation no. 789DTO-MT · PK 4.5, seaward side, Maharepa, 98728 Paopao, Mo'orea, French Polynesia

Owner: Mrs Natea Tetuanui · Host on site: Rameha — Rameha's number is given to you 7 days before arrival

Bookings: tahitibh@gmail.com · +689 87 77 20 68

These rules are issued under article LP 15 of Country Law no. 2018-10 of 29 March 2018, as amended, which requires the operator of a furnished tourist rental to state the maximum number of guests and the rules needed to ensure safety, hygiene and proper conduct.

Welcome. This is a family house, and the family still looks after it. The rules below exist so that it stays that way, and so that your stay goes smoothly.

What we promise you. Rameha is reachable throughout your stay. We deal with any breakdown within twenty-four hours. Bed linen and towels are provided. The agreed price is firm and does not change after booking. We return your security deposit within seven days.

01 Number of guests and occupants

- **The house sleeps a maximum of 12 people**, babies and children included. It has three bedrooms and a mezzanine open to the living room, with no door.
- **The person who makes the booking stays in the house for the whole of the rental** and is answerable for the group they bring. You may not book the house on someone else's behalf.
- Before arrival, please send us the name and age of every occupant, together with a form of identification.
- Visitors are welcome during the day, once Rameha has agreed. They may not stay overnight.
- Neither the house nor the booking may be transferred or sublet.
- Minimum stay: two nights.

02 Parties and events

- **Parties and events are not allowed**, whatever their size: birthdays, weddings, stag or hen parties, company meetings.
- Any gathering advertised publicly or on social media is not allowed, without exception.
- No outdoor sound systems, DJs or marquees.
- A meal shared by the people staying in the house is, of course, not a party.

03 Keeping the neighbourhood peaceful

- Quiet between **9 pm and 7 am**, indoors and in the garden: the neighbouring houses are only a few metres away.
- The neighbouring property is marked out by planting: please do not cut across it or use its hammock.
- No drones over neighbouring properties.

04 Arrival and departure

- **Arrival from noon. Departure before 10 am.**
- Rameha welcomes you, hands over the keys and shows you round the house. **You sign a condition report at check-in and at check-out**, with photographs. It is this condition report that allows us to return your security deposit promptly.
- Please arrange your departure appointment as soon as you arrive.
- An early arrival or a late departure may be possible depending on other bookings, if agreed beforehand.

05 Smoking, flames, animals, filming

- **The house is non-smoking**, e-cigarettes included. You may smoke in the garden, using an ashtray — the house is built entirely of wood.
- No candles, incense, mosquito coils or naked flames indoors.

- **Pets are not allowed.**
- Photography and filming for commercial use are not allowed without written agreement. Your holiday photos are, of course, not affected.

06 Living in the house

- Please **take your shoes off** when you come in: it is the local custom, and the wooden floors are old.
- Please do not wheel suitcases across the floors or move the furniture: these floors scratch in a second.
- Please do not drill or stick anything to the walls, and do not plant anything in the garden.
- Please leave the fire extinguishers where they are.
- Keep food in the larder or the fridge, because of insects and rodents.
- In the evening, bring your things indoors, close the living-room patio doors, then double-lock the main gate and the side gate.
- In wind and rain, close the upstairs window on the sea side: water gets in and runs down into the bedroom below.
- Borrowed books go back on the shelves. Book donations are always welcome.

07 Safety

- **The sea, first of all.** The lagoon is beautiful, and it is not without danger. The bottom is sandy in front of the house, and then the coral heads begin. Please wear the reef shoes provided: **stonefish are invisible and a sting is a medical emergency.** If someone is stung, put the wound in water as hot as can be borne without scalding, and call the emergency services immediately.
- **Children must never go near the water without an adult.** Inside the house too, supervising children is the parents' responsibility: the mezzanine stairs are steep, and the house stands on stilts.
- Watch out for crab holes in the lawn on the sea side, and for the slippery floors in the shower and the garage.
- Use the barbecue away from the kitchen wall, with the green safety button pressed in. Turn the gas off after use.
- When you arrive, we show you the fire extinguishers, the smoke alarm, the first-aid kit and the mains valves and switches for water, gas and electricity.
- **Emergencies:** fire brigade (pompiers) 18 · ambulance (SAMU) 15 · police (gendarmerie) 17 · from a mobile phone 112. Contact details for the Mo'orea health centre and the duty doctor are in the welcome folder.
- **The outrigger canoe, the kayaks and the paddleboard may only be used by people who have signed the watersports annex,** attached to these rules. Rameha will demonstrate them to you before your first outing.

Cyclone season, from November to April

- If a warning is issued, tell Rameha immediately, do not go out on the water, bring in the sun loungers, the kayaks and the outrigger canoe, and close every door and window.
- Instructions from Rameha and from the authorities come before everything else.

08 Hygiene and waste

- Sorting waste is compulsory on the island. **Green bin:** clean paper, cardboard, rinsed plastic bottles. **Grey bin:** everything else. **Compost under the mango tree:** leaves only.
- Put the bins out at the roadside the day before collection, and bring them back into the rear yard afterwards.
- Glass goes to the To'a Mo'orea bottle bank, the only one on the island, one kilometre south of the quay. Batteries go to the U supermarket, two hundred metres away.
- **Please do not throw any food waste into the sea:** meat and fish scraps attract moray eels and sharks to the very place where children swim.
- Please do not leave damp laundry in a pile: it goes mouldy overnight.

09 Before you leave

We can take care of the end-of-stay clean, on request and depending on Rameha's availability, at 1,800 F per hour. It is not included in the price. All we ask is that you:

- wash up and leave the kitchen and the barbecue clean;
- put the sheets and towels in the baskets next to the washing machine;
- put out the sorted bins;
- return the keys, the gate remotes and the safe key;
- tell us about anything broken, lost or damaged: what is reported is settled amicably, whereas anything we find after you have left is deducted from the security deposit.

10 If something goes wrong

- Report any **breakdown** to Rameha — air conditioning, fridge, water heater, internet — and he will see to it within twenty-four hours. A water, electricity or internet cut on the public network is outside our control and is not grounds for a refund.
- **Rameha may enter the house** for a repair or for safety reasons, having told you beforehand, and straight away in an emergency.
- Please keep your **valuables** in the safe. We cannot be responsible for items left elsewhere. Do remember to lock the house and the gate at night.
- Please agree a **departure after 10 am** with us in advance. Otherwise we have to charge for the extra day, as the house is being made ready for the guests arriving that day.
- If the house were to become uninhabitable for reasons beyond our control, you would be refunded for the nights not spent.

11 Damage and security deposit

- Security deposit: **150,000 F CFP**, which we return to you **within seven days** of the check-out condition report.
- Any deduction is supported by the condition report, dated photographs and a quotation or an invoice. Without such evidence, we return the sum to you.
- **Your liability is not limited to the amount of the security deposit.** Any damage above that amount remains payable by you.
- You and the people you bring with you are jointly and severally liable for damage caused during the stay.
- If you booked through a platform, claims follow that platform's own procedure.

Replacing lost or destroyed equipment

ITEM	AMOUNT	ITEM	AMOUNT
Outrigger canoe	150,000 F	Double paddle	17,000 F
Kayak	30,000 F	Line and anchor	10,000 F
Wooden paddle	10,000 F	Gate remote	6,000 F
Buoyancy aid (life vest)	8,000 F	Safe key	6,000 F

Any other replacement is charged on production of the quotation or invoice. Unsorted waste: 3,000 F per bin.

12 Visitor tax, insurance, cancellation

- The commune of Mo'orea-Maiao charges a **visitor tax**, which we collect on its behalf: **60 F CFP per person per night** at present. It is added to the rental price, and the rate is displayed in the house.
- **Insurance:** please check that your home insurance or your travel insurance includes public liability cover valid in French Polynesia. You are responsible for any damage you cause.
- **Direct bookings:** sums paid are an **advance payment (acompte)** and are firmly binding on both parties. By way of exception, we return them to you if you cancel more than sixty days before arrival. The full scale and the date the balance falls due are set out in the rental contract.
- If you booked through a platform, the cancellation terms shown in the listing apply.

13 Serious breaches

A party, more people staying than were declared, a false statement about who the occupants are, or behaviour that puts people or the house at risk, entitles us to end the stay immediately, with no refund. We have never had to do this, and we would rather say it once here than have to raise it during your stay.

14 Acceptance

Making a booking means accepting these house rules, which are given to you **before you book**. These rules are governed by the law applicable in French Polynesia; the courts of Pape‘ete have jurisdiction.

Read and approved

The guest — surname and first name: Date:

Number of occupants: · Signature:

For Tahiti Beach House:

An outrigger canoe is not a pedalo. It is unstable, it capsizes, and the offshore wind pushes you out to sea. A beginner carried off by the wind cannot paddle back. This annex exists so that nobody learns that out on the water.

- I confirm that I can swim, and that everyone I take on board can swim.
- **No one under 18 uses a craft without an adult on board.**
- I wear, and make sure others wear, a **buoyancy aid** throughout the outing.
- I do not go out **at night, after drinking, in strong winds or when a weather warning is in force.**
- I stay **inside the lagoon** and never go through the pass.
- I tell Rameha before I set off and when I get back.
- I have been given a demonstration before my first outing.
- On my return I pull the craft up onto the beach, padlock it in the evening and take the bung out of the outrigger canoe.
- I keep to the number of places in each craft and stay within the area pointed out to me on arrival.

Demonstration given on _____ by _____ (Tahiti Beach House)

Name and signature of each adult user:

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